

Tenant board member role profile



Purpose

The Board helps to decide the future direction of Berneslai Homes and makes sure we're delivering good services for tenants.

As a Board Member, you'll work with other members of the Board to help make important decisions about the future of the organisation. The day-to-day running of Berneslai Homes is managed by colleagues.



Being a board member at Berneslai Homes

We've outlined the personal attributes or characteristics board members should have which will shape how they carry out their role.

Customer focus

Board members should:

- Value tenant views and experiences.
- Understand the needs of tenants and communities.
- Help make sure tenants remain at the heart of decision making.

Looking ahead

Board members should:

- Think about the future of Berneslai Homes.
- Be open to new ideas.
- Consider the longer-term impact of decisions.

Leadership and motivation

Board members should:

- Show commitment and enthusiasm.
- Support high standards.
- Help create a positive culture.

Personal skills

Board members should:

- Prepare for meetings.
- Be willing to ask questions and share their views.
- Communicate clearly and respectfully.
- Manage their time effectively.
- Lead by example.



Being a board member at Berneslai Homes

Teamwork

Board members should:

- Listen to different points of view.
- Work well with others.
- Respect other people's views.
- Understand that decisions are made collectively by the Board.

Responding to diverse needs

Board members should:

- Treat people fairly and with respect.
- Value different backgrounds and experiences.
- Support equality, diversity and inclusion.

Using information and making decisions

Board members should:

- Understand the information provided to them.
- Consider different options before making decisions.
- Think about how decisions affect tenants and the organisation.
- Understand the importance of using resources wisely and managing risks.



Key responsibilities

Board members are expected to:

- Act in the best interests of Berneslai Homes and its tenants.
- Support the values of Berneslai Homes.
- Follow the Board's Code of Conduct and other policies.
- Attend meetings, training and other Board activities.
- Read information before meetings and take part in discussions.
- Share their views and ask questions.
- Support decisions made by the Board.
- Be a positive ambassador for Berneslai Homes.
- Declare any personal interests that could affect decisions.
- Treat confidential information appropriately.
- Take part in reviews of their own performance and the effectiveness of the Board.

Key duties

Board members work together to:

- Help shape the future of Berneslai Homes.
- Make sure the organisation is run properly and responsibly.
- Approve key plans and budgets.
- Review how well services are performing.
- Consider risks and challenges facing the organisation.
- Help make sure Berneslai Homes continues to provide good homes and services for tenants.





www.berneslaihomes.co.uk



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